

Nottinghamshire County Council Library Strategy Consultation

2 October - 13 November



**Nottinghamshire
County Council**

Overview

Nottinghamshire County Council is consulting on its new draft Library Strategy, 2025-2035. The strategy sets out the vision, priorities and actions that will underpin the delivery of the county's public library service over the next ten years.

About the Survey

This survey is anonymous. We ask you not to identify yourself or anyone else within your responses in any free-text comments boxes.

If you provide a comment in response to any of the questions in this section of the survey, we may include extracts in public reporting on the survey. All extracts will be anonymous, and your personal details will not be shared.

Please tick this box if you do not want your comment to be included in reporting.

Vision and Purpose

The vision set out on page 7 of the Draft Nottinghamshire Library Strategy is as follows:

Nottinghamshire's libraries and information service aims to be at the heart of Nottinghamshire communities and community life. To achieve this we will:

- **inspire** the enjoyment of books and reading;
- **create** knowledge and skills through access to learning, information and heritage;
- **stimulate**, curate and encourage arts, and creative and cultural activities;
- **connect** communities, people and services;
- **offer** excellent and inclusive customer service for all, every time.



1 In general, how strongly do you support or oppose the draft vision?

Please select only **one** item

- | | | |
|--|--|---|
| <input type="checkbox"/> Strongly support | <input type="checkbox"/> Support | <input type="checkbox"/> Neither support nor oppose |
| <input type="checkbox"/> Oppose | <input type="checkbox"/> Strongly oppose | <input type="checkbox"/> Don't know/not sure |
| <input type="checkbox"/> Prefer not to say | | |

Do you have any comments to make about the draft vision?

Impact Areas

The seven core service impact areas set out on page 8 of the Draft Nottinghamshire Library Strategy are:

- 1 Community and Volunteering
- 2 Culture and Creativity
- 3 Health and Wellbeing
- 4 Heritage
- 5 Information and Digital
- 6 Learning
- 7 Reading and Literacy



2 In general, how strongly do you support or oppose these?

Please select only **one** item

- | | | |
|--|--|---|
| <input type="checkbox"/> Strongly support | <input type="checkbox"/> Support | <input type="checkbox"/> Neither support nor oppose |
| <input type="checkbox"/> Oppose | <input type="checkbox"/> Strongly oppose | <input type="checkbox"/> Don't know/not sure |
| <input type="checkbox"/> Prefer not to say | | |

Do you have any comments to make about the draft vision?

Delivery

The updated tiered model set out on pages 11 and 12 of the Draft Nottinghamshire Library Strategy, and broken down and mapped at Appendices 6 and 7 is summarised below:

Updated Tiered Service Model

Hub Library

A hub library serves a major town and provides a comprehensive library service offer for at least six days a week. The site is run by paid staff, fully accessible and receives over 50,000 visits per year. A comprehensive reading, digital, health, learning, heritage, and cultural offer is available.

Community Library

A community library serves a small town or urban area and provides a wide range of resources and services geared to the needs and profile of the community and is open for at least four days a week. The site is run by paid staff and supported by volunteers. A core reading, digital, health, learning and cultural offer will be developed to meet local needs.

Library Access Point

A library access point provides a core book loan service for smaller communities and individuals. This will typically be co-located in community buildings and be delivered in partnership with existing community organisations and volunteers. Communities will host an access point, pop up library or a mobile library. Book collections will be exchanged and updated on a regular basis. Book requests will be provided through the online catalogue or via telephone.

Virtual and Online Library Service

This service is accessible online and via the telephone. It provides information and support in accessing both online and physical library services. Electronic books and resources, access to databases and the online library catalogue will be available 24/7.

3 In general, how strongly do you support or oppose the updated tiered model?

Please select only **one** item

- | | | |
|--|--|---|
| <input type="checkbox"/> Strongly support | <input type="checkbox"/> Support | <input type="checkbox"/> Neither support nor oppose |
| <input type="checkbox"/> Oppose | <input type="checkbox"/> Strongly oppose | <input type="checkbox"/> Don't know/not sure |
| <input type="checkbox"/> Prefer not to say | | |

Do you have any general comments to make about the draft updated tiered system?

Action Plan

The Draft Library Strategy Action Plan is set out below:

REF	ACTION	Who	When
1	Develop an all Nottinghamshire Reading and Literacy Strategy.	Children's and Place departments Inspire Schools The Reading Agency UNESCO City of Literature Partners Sponsors / external funding	2025/2026
2	Develop and train library staff to further develop, deliver and promote the library offers – including use of library apprenticeship programme, in house training, sector and regional training and supported initiatives training e.g. Make Every Contact Count.	Inspire Council departments Partners Sector training bodies	Ongoing
3	Approve the updated County Council Library Stock Policy.	Place Department - Cultural Commissioning Inspire	Dec 2024 / Spring 2025
4	Review and explore new models and locations of library access points.	Place Department - Cultural Commissioning Inspire	Dec 2025
5	Develop libraries' information, signposting and referral role as the front door to council services and other public and community services.	Council departments Inspire District / borough council Health partners Voluntary / charity sector	2025
6	Undertake the new Library Development Framework (National Accreditation Scheme).	Inspire	TBC
7	Identify an appropriate mechanism for future delivery of the library service.	Place Department - Cultural Commissioning	March 2028
8	Continue to invest to maintain buildings, digital infrastructure, and support bids to other sources of capital funding.	Place Department - Cultural Commissioning	Spring 2025
9	Develop a 'Green libraries' approach aligned with and in support of the council's Net Zero Framework, ensuring the service reduces its carbon footprint, promotes good environmental approaches, and further develops green initiatives such as Green Library Gardens.	Inspire	Ongoing

REF	ACTION	Who	When
10	Use and exploit technology to maximise access to resources and the capacity of the service.	Inspire	Ongoing
11	Inspire to bid to continue to be an Arts Council England National Portfolio Organisation 2027/28 +.	Inspire to develop bid from Jan 2026	2027
12	The council and Inspire to continue to develop funding bids to develop and enhance the library service.	Place Department and Inspire	Ongoing

4 In general, how strongly do you support or oppose the draft action plan?

Please select only **one** item

- Strongly support
 Support
 Neither support nor oppose
 Oppose
 Strongly oppose
 Don't know/not sure
 Prefer not to say

Do you have any general comments to make about the draft action plan?

General Impression of the Strategy

5 Overall, how strongly do you support or oppose the Draft Nottinghamshire Library Strategy?

Please select only **one** item

- Strongly support
 Support
 Neither support nor oppose
 Oppose
 Strongly oppose
 Don't know/not sure
 Prefer not to say

Do you have any general comments to make about the draft action plan?

About you

The council and partners are committed to ensuring that all of its services are delivered fairly and in compliance with its public sector duties within the Equality Act 2010. The questions in this section are voluntary but the more information you provide, then the more we can learn about customers' views of our services. Please be assured the information you give will not identify you individually and will be used for no other purpose and will remain confidential.

This survey is anonymous. We ask you not to identify yourself or anyone else within your responses in any free-text comments boxes. Please note that comments in response to any of the questions in this section of the survey will **not** be used in public reporting.

6 How are you responding to this survey?

Please select only **one** item

- As a Nottinghamshire library user
- As a Nottinghamshire resident
- As a Councillor
- As a District or Borough Councillor
- As a Town or Parish Councillor
- As a member of a Community or Voluntary Group
- As a stakeholder or partner of the library service
- As a representative of a primary school
- As a representative of a secondary school/further education college
- As a representative of a local business
- As a representative of an early years provider
- As a representative of a health and well-being provider
- Prefer not to say
- Other

If selected other please specify in the text box:

7 What is your age?

Please select only **one** item

- Under 16
- 16-25
- 26-35
- 36-45
- 46-55
- 56-65
- Over 65

8 What is your gender?

Please select only **one** item

Male Female Prefer not to say

Prefer to self-describe (specify)

9 Do you have a long-term health need or disability?

Please select only **one** item

Yes No Prefer not to say

Please specify what access needs you have:

Select **all** that apply

Mobility Vision Mental Health Hearing

Learning Communication Prefer not to say Other (please specify)

10 What is your ethnic origin?

Tick **one** box only

White - English/Welsh/Scottish/
Northern Irish/British

White - Irish

White - Gypsy or Traveller

White - any other background
(please state)

Mixed - Black Caribbean & White

Mixed - Black African & White

Mixed - Asian & White

Mixed - any other mixed background
(please state)

Asian/Asian British - Indian

Asian/Asian British - Pakistani

Asian/Asian British - Bangladeshi

Asian/Asian British - Chinese

Asian/Asian British - Any other Asian
background (please state)

Black/Black British

Black/Black British - African

Black/Black British - Caribbean

Black/Black British - Any other Black,
background (please state)

Arab

Any other ethnic group (please state)

Prefer not to say

11 What is your current employment status?

Please select only **one** item

- | | |
|--|--|
| <input type="checkbox"/> Employed in full-time job (30 hours plus per week) | <input type="checkbox"/> Unemployed and seeking work |
| <input type="checkbox"/> Employed in part-time job (under 30 hours per week) | <input type="checkbox"/> Unemployed and unable to work |
| <input type="checkbox"/> Self employed - full-time | <input type="checkbox"/> Long-term sick or disabled |
| <input type="checkbox"/> Self employed - part-time | <input type="checkbox"/> Wholly retired from work |
| <input type="checkbox"/> Employed on an apprenticeship | <input type="checkbox"/> Looking after family/home (e.g. homemaker, carer) |
| <input type="checkbox"/> Full-time education or training (not working) | <input type="checkbox"/> Not working - other |
| <input type="checkbox"/> Unemployed and not currently seeking work | <input type="checkbox"/> Prefer not to say |

12 What is your sexual orientation?

Please select only **one** item

- Heterosexual/straight Gay/lesbian Bisexual Prefer not to say
- Prefer to self-describe (specify)

13 Care experienced is someone who, at any stage of their childhood, and for any length of time, has been in care e.g. looked after by the local authority. Based on this:

Do you consider yourself to be a care experienced person?

Please select only **one** item

- Yes No Prefer not to say

14 Have you served in the UK Armed Forces, Regular or Reserve?

Please select only **one** item

- Yes No Prefer not to say

15 Are you currently pregnant or did you give birth in the last twelve months?

Please select only **one** item

- Yes No Prefer not to say

16 How did you hear about this survey?

Please select only **one** item

- Email from the County Council
- Email from another organisation
- Library
- County Councillor
- Parish/Town Council
- Social media (e.g., Facebook/X)

- Local media
(e.g. newspaper, radio, TV)
- Word of mouth
- Prefer not to say
- Other (please specify)

Privacy Notice

Data Protection Personal data supplied on this survey will be held electronically and will be used in accordance with the UK General Data Protection Act (2021). The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council. For more information explaining how Nottinghamshire County Council protects and uses your information read its consultations and surveys privacy statement www.nottinghamshire.gov.uk/global-content/privacy/council-and-democracy-privacy-notices/consultations-and-surveys-privacy-notice

When completed online, the survey data is hosted by Delib who are acting as data processors for this service and as such will not pass your data to any individuals or agencies. Delib privacy policy www.delib.net/legal/privacy_notice

THANK YOU FOR COMPLETING THIS SURVEY

Please return your completed copy to a member of staff in the library.